



atmosphericzone®

# RMA request form

To request a RMA (Return Material Authorisation) number from Atmospheric Zone, please provide the following information.

|   |   |
|---|---|
| Date form filled out:                   | <input type="text"/>  |
| Company name:                           | <input type="text"/>  |
| Address line 1:                         | <input type="text"/>  |
| Address line 2:                         | <input type="text"/>  |
| Town:                                   | <input type="text"/>  |
| County:                                 | <input type="text"/>  |
| Post code:                              | <input type="text"/>  |
| Phone:                                  | <input type="text"/>  |
| Fax:                                    | <input type="text"/>  |
| Email address:                          | <input type="text"/>  |
| Person returning item:                  | <input type="text"/>  |
| Original purchase order (if available): | <input type="text"/>  |
| Original purchase date:                 | <input type="text"/>  |
| Model:                                  | <input type="text"/>  |
| Serial number:                          | <input type="text"/>  |
| Description of problem:                 | <input type="text"/>  |
| Tick one:                               | Return for repair <input type="checkbox"/> Return for credit <input type="checkbox"/> |

Upon receipt of your information, a customer service representative will process your request. We will respond to you via fax or email with a RMA (return material authorisation) number along with all required instructions for the return. Please **do not** send anything without the authorisation number.